



The Program Operations and Evaluation Committee met on October 21 and committee reviewed the performance information available at the meeting. Since the meeting, the results for the full year have been issued. See attached chart which shows the performance over the four quarters of the year and for the final year.

It reviewed actions taken to date to improve performance. Those actions include the ISU manager visiting three other local workforce investment areas. At those visits, she was able to pick up techniques used to extend services and manage performance.

MontgomeryWorks is using the report functions in Maryland Workforce Exchange much more with the result of preventing a negative “soft” exit.

When the performance chart is issued, there is a short period when results can be changed if additional, supplemental information on outcomes is collected. We are doing so.

Performance is being discussed with all units of MontgomeryWorks and is being reviewed more often.

Future actions include issuance of performance policy, more training for staff and work on program aspects that are negatively impacting performance.

Gerald Aldridge, head of the MontgomeryWorks Business Services Team presented on Maryland Business Works (MBW).

MBW is a state program, administered by local workforce investment areas that support existing Maryland businesses in the retention and growth of their workforce.

Those eligible to participate must be

- Maryland companies that operate under the provision of Maryland law.
- For-profit and non-profit private sector employers.

Priority Focus Areas

- Businesses with 50 employees or less.
- Healthcare, Manufacturing, Aerospace, Bioscience, Construction, Education, Retail, Finance/Insurance, Hospitality/Tourism, Information Technology, Professional/Business Services, Transportation/Warehousing industries.
- Any Green Industry/Occupation.

Training Requirements

- Increase the occupational skills level of existing workers.
- Specific to the job of the worker.
- Relate to the strategic goals and objectives of the company.

- ❑ Needs and costs must be reasonable and clearly related to the project as described in the training plan.

At the conclusions of the presentation, the committee members reviewed a proposed policy on the Review of Policy on MBW